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## SIEMENS

#### http://www.BusinessEnglishMaterials.com/siemens.html



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## **THE LISTENING / READING SCRIPT**

From: http://www.businessenglishmaterials.com/siemens.html

Siemens is the largest engineering conglomerate in Europe. It is headquartered in Munich, Germany. It has three main areas of business. Its industry sector helps industry and infrastructure customers to increase their economic and environmental competitiveness; its energy sector offers products and solutions for the generation, transmission and distribution of electrical energy; and its healthcare sector offers products and solutions from prevention and early detection to diagnosis to treatment and aftercare. Siemens was founded by Werner von Siemens in 1847. His company revolutionized the sending of telegraphs and was responsible for the world's first electric street lighting. Today, the company employs nearly half-a-million people in over 190 countries. It brings in operating revenues of \$100 billion.



**1. BRAINSTORM CHAT:** Write all the words you can think of about Siemens on the board or on a piece of paper. Talk about these words with your partner(s).

**2. SIEMENS MORNING:** Each student pretends to be an employee of Siemens. They walk around the class and talk about the company and their job.

**3. RUMOURS:** Each student writes down a pretend rumour about Siemens. They then walk around the class and talk to other students about their rumour.

**4. GOOD AND BAD:** Brainstorm good and bad things about Siemens and write them on the board. Students talk about these in pairs.

**5. TRUE OR FALSE:** Students find out several facts about Siemens. They write these down and add the same number of things about the company that are false. Students test each other on which of their points are true or false.

**6. FACTS:** In groups, students write down as many facts as they can about Siemens. The winner is the group with the most facts. Teacher may wish to have groups share their facts to make sure they are real.

## **T** LISTENING / READING GAP FILL

From: http://www.businessenglishmaterials.com/siemens.html

Siemens is	s the larges	st			
Europe. It	is headquar	rtered in I	Munich,	Germany. It	has
three	main	areas	of	busine	ess.
		ind	lustry ar	nd infrastruct	ure
customers					and
environme	ntal compet	itiveness;	its ener	gy sector of	fers
products a	and			, transmiss	sion
and distrib	oution of ele	ectrical en	ergy; ar	nd its healthd	are
sector offe	ers products	and			
and early	detection	to diagn	osis to	treatment	and
aftercare.	Siemens wa	s founded	by Werr	ner von Siem	ens
in 1847.	His compan	У			of
telegraphs	and			the wor	ld's
first electri	ic street ligh	ting. Toda	y, the co	ompany empl	oys
nearly hal	f-a-million p	people in	over 1	90 countries	. It
		of s	\$100 billi	on.	

## **CORRECT THE SPELLING**

From: http://www.businessenglishmaterials.com/siemens.html

Siemens is the Isatgre engineering conglomerate in Europe. It is headquartered in Munich, Germany. It has three main areas of business. Its industry otscre helps nytsurid and infrastructure customers to increase their economic and environmental competitiveness; its energy sector offers products and utolsisno for the generation, transmission and distribution of electrical energy; and its healthcare sector ferfos products and solutions from prevention and early detection to dissongia to treatment and aeercfatr. Siemens was founded by Werner von Siemens in 1847. His company revolutionized the sending of telegraphs and was eosesIrnbpi for the world's first electric street lighting. Today, the company ymelpos nearly half-a-million people in over 190 countries. It brings in operating vseeneru of \$100 billion.

#### **UNJUMBLE THE WORDS** From: http://www.businessenglishmaterials.com/siemens.html

Siemens is in conglomerate engineering largest the Europe. It is headquartered in Munich, Germany. It has three main areas of business. Its industry sector helps and customers industry infrastructure to increase their economic and environmental competitiveness; its energy and for sector products solutions the offers generation, transmission and distribution of electrical energy; and its products offers sector healthcare solutions and from prevention to and detection diagnosis treatment early to and aftercare. Siemens was founded by Werner von Siemens in 1847. sending revolutionized His the company of world's and responsible the telegraphs was for first electric street lighting. Today, the company employs million people in over 190 nearly half - a - countries. It brings in operating revenues of \$100 billion.

#### **INSERT THE VOWELS**

From: http://www.businessenglishmaterials.com/siemens.html

S\_m\_ns \_s th l\_rg\_st \_ng\_n\_r\_ng c\_ngl\_m\_r\_t\_ \_n \_\_r\_p\_. \_t \_s h\_\_dq\_\_rt\_r\_d \_n B\_rl\_n, G\_rm\_ny. \_t h\_s thr\_\_ m\_\_n \_r\_\_s \_f b\_s\_n\_ss. \_ts \_nd\_stry s\_ct\_r h\_lps \_nd\_stry \_nd nfrstrctrcstmrstncrsthr cnmcndnvrnmntlcmpttvnss; \_ts \_n\_rgy s\_ct\_r \_ff\_rs pr\_d\_cts \_nd s\_l\_t\_\_ns f\_r th\_ g\_n\_r\_t\_\_n, tr\_nsm\_ss\_\_n \_\_nd d\_str\_b\_t\_\_n \_f \_l\_ctr\_c\_l \_n\_rgy; \_nd \_ts h lthcrsctrffrsprdctsndsltns fr\_m pr\_v\_nt\_\_n \_nd \_\_rly d\_t\_ct\_\_n t\_ d\_\_gn\_s\_s t\_ tr\_\_tm\_nt \_nd \_ft\_rc\_r\_. S\_\_m\_ns w\_s f\_\_nd\_d by W\_rn\_r v\_n S\_\_m\_ns \_n 1847. H\_s c\_mp\_ny r\_v\_l\_t\_\_n\_z\_d th\_\_s\_nd\_ng \_f tlgrphs ndwsrspnsblfrthwrld's f\_rst \_l\_ctr\_c str\_\_t l\_ght\_ng. T\_d\_y, th\_ c\_mp\_ny \_mpl\_ys n\_\_rly h\_lf-\_-m\_ll\_\_n p\_\_pl\_ n v r 190 c ntr s. t br ngs n p r t ng r\_v\_n\_\_s\_f \$100 b\_ll\_\_n.

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# **PUNCTUATE THE TEXT AND ADD CAPITALS**

siemens is the largest engineering conglomerate in europe it is headquartered in Munich germany it has three main areas of business its industry sector helps industry and infrastructure customers to increase their economic and environmental competitiveness its energy sector offers products and solutions for the generation transmission and distribution of electrical energy and its healthcare sector offers products and solutions from prevention and early detection to diagnosis to treatment and aftercare siemens was founded by werner von siemens in 1847 his company revolutionized the sending of telegraphs and was responsible for the world's first electric street lighting today the company employs nearly half-a-million people in over 190 countries it brings in operating revenues of \$100 billion

## **CHOOSE THE CORRECT TENSE**

From: http://www.businessenglishmaterials.com/siemens.html

(be) the largest engineering Siemens . . . . . . . . . . conglomerate in Europe. It is ...... (headquarter) in Munich, Germany. It ...... (have) three main areas of business. Its industry sector ...... (help) industry and infrastructure customers to ..... (increase) their economic and environmental competitiveness; its energy sector ...... (offer) products and solutions for the generation, transmission and distribution of electrical energy; and its healthcare sector ......... (offer) products and solutions from prevention and early detection to diagnosis to treatment and aftercare. Siemens was ..... (found) by Werner von Siemens in 1847. His company ..... (revolutionize) the sendina of telegraphs and ..... (be) responsible for the world's first electric street lighting. Today, the company ..... (employ) nearly half-a-million people in over 190 countries. It ..... (bring) in operating revenues of \$100 billion.

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## **T** REWRITE WITH SPACES

From: http://www.businessenglishmaterials.com/siemens.html

SiemensisthelargestengineeringconglomerateinEurope.ItisheadquarteredinBe rlin,Germany.Ithasthreemainareasofbusiness.Itsindustrysectorhelpsindustrya ndinfrastructurecustomerstoincreasetheireconomicandenvironmentalcompetit iveness;itsenergysectoroffersproductsandsolutionsforthegeneration,transmis sionanddistributionofelectricalenergy;anditshealthcaresectoroffersproductsan dsolutionsfrompreventionandearlydetectiontodiagnosistotreatmentandafterca re.SiemenswasfoundedbyWernervonSiemensin1847.Hiscompanyrevolutionize dthesendingoftelegraphsandwasresponsiblefortheworld'sfirstelectricstreetligh ting.Today,thecompanyemploysnearlyhalf-a-

million people in over 190 countries. It brings in operating revenues of \$100 billion.

## **CHOOSE THE CORRECT WORD**

From: http://www.businessenglishmaterials.com/siemens.html

Siemens is the largest engineering				
conglomerate in Europe. It is sending				
in Munich, Germany. It has three main areas	sector brings			
of business. Its industry helps	solutions			
industry and infrastructure customers to	headquartered			
their economic and	revenues			
environmental competitiveness; its energy	aftercare			
sector offers products and for	responsible			
the generation, transmission and distribution	increase			
of electrical energy; and its healthcare sector	prevention			
offers products and solutions from				
and early detection to				
diagnosis to treatment and				
Siemens was founded by Werner von Siemens				
in 1847. His company revolutionized the				
of telegraphs and was				
for the world's first electric				
street lighting. Today, the company employs				
nearly half-a-million people in over 190				
countries. It in operating				
of \$100 billion.				

## **PROJECT SIEMENS**

From: http://www.businessenglishmaterials.com/siemens.html

**Part 1.** Your mission is to increase the profits and sales of Siemens. Complete this table with your project partner(s):

Main products		
How to improve them		
A brand new `killer' product		
How Siemens is better than the competition		
How to beat the competition		

**Part 2.** Change partners and look at their project. Suggest improvements. Ask for advice on your project:

**Part 3.** Make a presentation on your project. Give it to the class. Vote the best projects.

## **SIEMENS - ROLE PLAY 1**

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#### Role A – Siemens CEO

You believe your company is the best in the world. It pays its workers very well and working conditions are great. Your company is very green – it cares about the environment. You think your levels of customer service are great. Disagree with person B, C and D.

#### Role B – Siemens worker

You think it's a bad company to work for. You're very unhappy with pay, raises and bonuses. You are very unhappy with the working environment. You don't like the company's policy on the environment. You keep hearing profits are more important than customers. Disagree with A and C. Tell D the truth.

#### Role C – Siemens customer

You are a customer of Siemens. You used to think it was great, but not now. Its workers are always very rude. No one ever answers the phone. You are shocked about its policy on the environment. You think all staff should get less pay. You disagree with person A and B. Tell D the truth.

#### Role D – A journalist

You keep hearing bad things about Siemens. You want to tell the world in your newspaper. You heard the CEO gets a huge bonus every year. You found a company memo saying profits are more important than the environment. You want to know why so many staff are ill. Find the truth.

## **SIEMENS – ROLE PLAY 2**

From: http://www.businessenglishmaterials.com/siemens.html

#### Role A – Siemens New Products Director

You have created a new product for Siemens. You believe the new product will be the company's best ever. It will be a bestseller. There are people who do not agree with you. You need B, C and D on your side. Tell them why this is a product that will bring great things to Siemens.

#### Role B – Siemens Marketing Director

You think the company's new product is a really bad idea. It will give your company a really bad name. You think the New Products Director is trying to destroy the company. Try to get him/her to understand there's no way the new product will sell. Try to get person C and D on your side.

#### Role C – Siemens Market Researcher

You have interviewed thousands of people about the new product. They don't like it or hate it. You think it will be successful if they make many changes. Tell the New Products Director he/she needs to change the product. You neither like nor trust person B. Disagree will him/her.

#### Role D – Siemens Shareholder

You know a lot about Siemens's new product. You are worried it will not sell and share prices will go down. You think A is crazy and must find a new job. You agree with everything B says. You don't agree with C. The new product should not go on the market.

## **T** JOB INTERVIEW ROLE PLAY

**INTERVIEWER** (Write the questions you want to ask the candidate.)

1.		
2.	 	
3.	 	
4.	 	
5.	 	
6.		

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### **JOB INTERVIEW ROLE PLAY** INTERVIEWEE (Write questions you want to ask the interviewer.)

\_\_\_\_\_

1.	 	
2.		
3.	 	
4.	 	
5.		
6.		

### **DISCUSSION** (Write your own questions) <u>STUDENT A's QUESTIONS</u> (Do not show these to student B)

1.	 	 
2.		
3.	 	 
4.	 	 
5.	 	 
6.		

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#### **TUDENT** B's QUESTIONS (Write your own questions) STUDENT B's QUESTIONS (Do not show these to student A)

1.	 	 
_		
2.		
3.	 	 
4.		
5.		
6.		

## **T** SIEMENS SURVEY

From: http://www.businessenglishmaterials.com/siemens.html

Write five GOOD questions about Siemens in the table. Do this in pairs. Each student must write the questions on his / her own paper.

When you have finished, interview other students. Write down their answers.

	STUDENT 1	STUDENT 2	STUDENT 3
Q.1.			
Q.2.			
Q.3.			
Q.4.			
Q.5.			

- Now return to your original partner and share and talk about what you found out. Change partners often.
- Make mini-presentations to other groups on your findings.



## Write anything about Siemens for 10 minutes. Show your partner your paper. Correct each other's work.



Write a letter to Siemens. Complain about one of its products. Ask for a refund. Show your partner your paper. Correct each other's work.



Write a letter of apology to the customer. Explain why you cannot give a refund. Show your partner your letter. Correct each other's work.

## **T** HOMEWORK

**1. VOCABULARY EXTENSION:** Choose several of the words from the text. Use a dictionary or Google's search field (or another search engine) to build up more associations / collocations of each word.

**2. INTERNET INFO:** Search the Internet and find more information about Siemens. Talk about what you discover with your partner(s) in the next lesson.

**3. MAGAZINE ARTICLE:** Write a magazine article about Siemens. What have they done recently? What are their plans? Read what you wrote to your classmates in the next lesson. Give each other feedback on your articles.

**4. SIEMENS POSTER** Make a poster about Siemens. Make sure you sell the company to the public. Show it to your classmates in the next lesson. Give each other feedback on your posters.

**5. MY SIEMENS LESSON:** Make your own English lesson on Siemens. Make sure there is a good mix of things to do. Find some good online activities. Teach the class / another group when you have finished.

**6. ONLINE SHARING:** Use your blog, wiki, Facebook page, MySpace page, Twitter stream, Del-icio-us / StumbleUpon account, or any other social media tool to get opinions on Siemens. Share your findings with the class.