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HEINZ

http://www.BusinessEnglishMaterials.com/heinz.html



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THE LISTENING / READING SCRIPT

The H. J. Heinz Company, commonly known as Heinz, is an American-based food company. Its website says: "Throughout the world, Heinz is synonymous with ketchup. We sell 650 million bottles of Heinz ketchup every year and approximately two single-serve packets of ketchup for every man, woman and child on the planet." The company is also known for its baked beans and soups and the "57 Varieties" slogan. The company was founded in Pittsburgh in 1869 by Henry John Heinz. His business ideals are still important to the company today. Its website states: "Heinz conducts business in an ethical manner, guided by the enduring principles of our founder and an unwavering commitment to integrity." Everyone knows the slogans, "Beanz Meanz Heinz" and "If It Isn't Heinz, It Isn't Ketchup."



1. BRAINSTORM CHAT: Write all the words you can think of about Heinz on the board or on a piece of paper. Talk about these words with your partner(s).

2. HEINZ MORNING: Each student pretends to be an employee of Heinz. They walk around the class and talk about the company and their job.

3. RUMOURS: Each student writes down a pretend rumour about Heinz. They then walk around the class and talk to other students about their rumour.

4. GOOD AND BAD: Brainstorm good and bad things about Heinz and write them on the board. Students talk about these in pairs.

5. TRUE OR FALSE: Students find out several facts about Heinz. They write these down and add the same number of things about the company that are false. Students test each other on which of their points are true or false.

6. FACTS: In groups, students write down as many facts as they can about Heinz. The winner is the group with the most facts. Teacher may wish to have groups share their facts to make sure they are real.

T LISTENING / READING GAP FILL

From: http://www.businessenglishmaterials.com/heinz.html

The H. J. Heinz Company, _____ Heinz, is an American-based food company. Its website says: "Throughout the world, Heinz ketchup. We sell 650 million bottles of Heinz ketchup every year and approximately _____ packets of ketchup for every man, woman and child on the planet." The company _____ baked beans and soups and the "57 Varieties" slogan. The company _____ Pittsburgh in 1869 by Henry John Heinz. His _____ still important to the company today. Its website states: "Heinz conducts business in _____, quided by the enduring principles of our founder and an to integrity." Everyone knows the slogans, "Beanz Meanz Heinz" and "If It Isn't Heinz, It Isn't Ketchup."

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CORRECT THE SPELLINGFrom: http://www.businessenglishmaterials.com/heinz.html

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UNJUMBLE THE WORDS From: http://www.businessenglishmaterials.com/heinz.html

The H. J. Heinz Company, commonly known as Heinz, is company food based - American an. Its website says: "Throughout the world, Heinz is synonymous with ketchup. We of ketchup 650 bottles Heinz sell million every year approximately and of packets single-serve two ketchup for every man, woman and child on the planet." The company is known its beans also for baked and soups and the "57 Varieties" slogan. The company was Pittsburgh 1869 Henry in in by founded John Heinz. His business company are important the ideals still to today. Its website states: "Heinz conducts business in an ethical manner, enduring of guided the principles our by founder and integrity to commitment unwavering an." Everyone knows the slogans, "Beanz Meanz Heinz" and "If It Isn't Heinz, It Isn't Ketchup."

T INSERT THE VOWELS From: http://www.businessenglishmaterials.com/heinz.html

Th_ H. J. H__nz C_mp_ny, c_mm_nly kn_wn _s H nz, s n m r c n-b s d f d c mp ny. ts w_bs_t_ s_ys: "Thr__gh__t th_ w_rld, H__nz _s syn_nym__s w_th k_tch_p. W_ s_ll 650 m_ll__n b_ttl_s _f H__nz k_tch_p _v_ry y__r _nd _ppr_x_m_t_ly tw_ s_ngl_-s_rv_ p_ck_ts _f k_tch_p f_r _v_ry m_n, w_m_n _nd ch_ld _n th_ pl_n_t." Th_ c_mp_ny _s _ls_ kn_wn f_r _ts b_k_d b__ns _nd s__ps _nd th_ "57 V_r__t__s" slqn. The cmp nywsf ndd n Pttsbrgh n 1869 by Hnry Jhn Hnz. Hs bs nss _d__ls _r_ st_ll _mp_rt_nt t_ th_ c_mp_ny t_d_y. _ts w_bs_t_ st_t_s: "H__nz c_nd_cts b_s_n_ss _n _n _th_c_l m_nn_r, g__d_d by th_ _nd_r_ng prncpls f rfndrnd n nwvrng c_mm_tm_nt t_ _nt_gr_ty." _v_ry_n_ kn_ws th_ slgns, "Bnz Mnz Hnz" nd "ft sn't H nz, t sn'tK tch p."

7

PUNCTUATE THE TEXT AND ADD CAPITALS

the h j heinz company commonly known as heinz is an american-based food company its website says "throughout the world heinz is synonymous with ketchup we sell 650 million bottles of heinz ketchup every year and approximately two single-serve packets of ketchup for every man woman and child on the planet" the company is also known for its baked beans and soups and the "57 varieties" slogan the company was founded in pittsburgh in 1869 by henry john heinz his business ideals are still important to the company today its website states "heinz conducts business in an ethical manner guided by the enduring principles of our founder and an unwavering commitment to integrity" everyone knows the slogans "beanz meanz heinz" and "if it isn't heinz it isn't ketchup"

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CHOOSE THE CORRECT TENSE

From: http://www.businessenglishmaterials.com/heinz.html

The H. J. Heinz Company, commonly (know) as Heinz, (be) an American-based food company. Its website (say): "Throughout the world, Heinz is synonymous with ketchup. We (sell) 650 million bottles of Heinz ketchup every year and approximately two single-serve packets of ketchup for every man, woman and child on the planet." The company (be) also known for its baked beans and soups and the "57 Varieties" slogan. The company was (found) in Pittsburgh in 1869 by Henry John Heinz. His business ideals (be) still important to the company today. Its website states: "Heinz (conduct) business in ethical manner, (quide) by the enduring an principles of our founder and an unwavering commitment to integrity." Everyone (know) the slogans, "Beanz Meanz Heinz" and "If It Isn't Heinz, It Isn't Ketchup."

T REWRITE WITH SPACES

From: http://www.businessenglishmaterials.com/heinz.html

TheH.J.HeinzCompany,commonlyknownasHeinz,isanAmerican-

basedfoodcompany. Its websites ays: "Throughout the world, Heinzissynonymous with ketchup. Wesell 650 million bottles of Heinzketchup everyyear and approximat elytwosingle-

servepacketsofketchupforeveryman, womanandchildontheplanet. "Thecompan yisalsoknownforitsbakedbeansandsoupsandthe"57Varieties"slogan. Thecompa nywasfoundedinPittsburghin1869byHenryJohnHeinz. Hisbusinessidealsarestilli mportanttothecompanytoday. Itswebsitestates: "Heinzconductsbusinessinanet hicalmanner, guidedbytheenduringprinciplesofourfounderandanunwaveringco mmitmenttointegrity. "Everyoneknowstheslogans, "BeanzMeanzHeinz" and "IfIt Isn'tHeinz, ItIsn'tKetchup."

T CHOOSE THE CORRECT WORD

From: http://www.businessenglishmaterials.com/heinz.html

The H. J. Heinz Company, known	
as Heinz, is an American food	single
company. Its website says: "Throughout the	ideals
world, Heinz is synonymous with ketchup. We	commonly
sell 650 million bottles of Heinz ketchup every	founder
	slogan
year and approximately two	ethical
serve packets of ketchup for every man, woman	based
and child on the" The company	integrity
is also known for its baked beans and soups and	planet
the "57 Varieties" The company	conducts
was founded in Pittsburgh in 1869 by Henry	
John Heinz. His business are still	
important to the company today. Its website	
states: "Heinz business in an	
manner, guided by the enduring	
principles of our and an	
unwavering commitment to"	
Everyone knows the slogans, "Beanz Meanz	
Heinz" and "If It Isn't Heinz, It Isn't Ketchup."	



Part 1. Your mission is to increase the profits and sales of Heinz. Complete this table with your project partner(s):

Main products		
How to improve them		
A brand new `killer' product		
How Heinz is better than the competition		
How to beat the competition		

Part 2. Change partners and look at their project. Suggest improvements. Ask for advice on your project:

Part 3. Make a presentation on your project. Give it to the class. Vote the best projects.

T HEINZ – ROLE PLAY 1

From: http://www.businessenglishmaterials.com/heinz.html

Role A – Heinz CEO

You believe your company is the best in the world. It pays its workers very well and working conditions are great. Your company is very green – it cares about the environment. You think your levels of customer service are great. Disagree with person B, C and D.

Role B – Heinz worker

You think it's a bad company to work for. You're very unhappy with pay, raises and bonuses. You are very unhappy with the working environment. You don't like the company's policy on the environment. You keep hearing profits are more important than customers. Disagree with A and C. Tell D the truth.

Role C – Heinz customer

You are a customer of Heinz. You used to think it was great, but not now. Its workers are always very rude. No one ever answers the phone. You are shocked about its policy on the environment. You think all staff should get less pay. You disagree with person A and B. Tell D the truth.

Role D – A journalist

You keep hearing bad things about Heinz. You want to tell the world in your newspaper. You heard the CEO gets a huge bonus every year. You found a company memo saying profits are more important than the environment. You want to know why so many staff are ill. Find the truth.

T HEINZ – ROLE PLAY 2

From: http://www.businessenglishmaterials.com/heinz.html

Role A – Heinz New Products Director

You have created a new product for Heinz. You believe the new product will be the company's best ever. It will be a bestseller. There are people who do not agree with you. You need B, C and D on your side. Tell them why this is a product that will bring great things to Heinz.

Role B – Heinz Marketing Director

You think the company's new product is a really bad idea. It will give your company a really bad name. You think the New Products Director is trying to destroy the company. Try to get him/her to understand there's no way the new product will sell. Try to get person C and D on your side.

Role C – Heinz Market Researcher

You have interviewed thousands of people about the new product. They don't like it or hate it. You think it will be successful if they make many changes. Tell the New Products Director he/she needs to change the product. You neither like nor trust person B. Disagree will him/her.

Role D – Heinz Shareholder

You know a lot about Heinz's new product. You are worried it will not sell and share prices will go down. You think A is crazy and must find a new job. You agree with everything B says. You don't agree with C. The new product should not go on the market.

T JOB INTERVIEW ROLE PLAY

INTERVIEWER (Write the questions you want to ask the candidate.)

1.	
2.	
3.	
4.	
5.	
6.	

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JOB INTERVIEW ROLE PLAY INTERVIEWEE (Write questions you want to ask the interviewer.)

1.	 	
2.		
3.	 	
4.	 	
5.	 	
6.	 	

DISCUSSION (Write your own questions) <u>STUDENT A's QUESTIONS</u> (Do not show these to student B)

1.	 	
2.		
3.	 	
4.	 	
5.	 	
6.	 	

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TDISCUSSION (Write your own questions) <u>STUDENT B's QUESTIONS</u> (Do not show these to student A)

1.	 	 	
_			
2.	 		
3.	 	 	
4.			
5.	 	 	
6.			



Write five GOOD questions about Heinz in the table. Do this in pairs. Each student must write the questions on his / her own paper.

When you have finished, interview other students. Write down their answers.

	STUDENT 1	STUDENT 2	STUDENT 3
Q.1.			
Q.2.			
Q.3.			
Q.4.			
Q.5.			

- Now return to your original partner and share and talk about what you found out. Change partners often.
- Make mini-presentations to other groups on your findings.



Write anything about Heinz for 10 minutes. Show your partner your paper. Correct each other's work.



Write a letter to Heinz. Complain about one of its products. Ask for a refund. Show your partner your paper. Correct each other's work.





Write a letter of apology to the customer. Explain why you cannot give a refund. Show your partner your letter. Correct each other's work.

T HOMEWORK

1. VOCABULARY EXTENSION: Choose several of the words from the text. Use a dictionary or Google's search field (or another search engine) to build up more associations / collocations of each word.

2. INTERNET INFO: Search the Internet and find more information about Heinz. Talk about what you discover with your partner(s) in the next lesson.

3. MAGAZINE ARTICLE: Write a magazine article about Heinz. What have they done recently? What are their plans? Read what you wrote to your classmates in the next lesson. Give each other feedback on your articles.

4. HEINZ POSTER Make a poster about Heinz. Make sure you sell the company to the public. Show it to your classmates in the next lesson. Give each other feedback on your posters.

5. MY HEINZ LESSON: Make your own English lesson on Heinz. Make sure there is a good mix of things to do. Find some good online activities. Teach the class / another group when you have finished.

6. ONLINE SHARING: Use your blog, wiki, Facebook page, MySpace page, Twitter stream, Del-icio-us / StumbleUpon account, or any other social media tool to get opinions on Heinz. Share your findings with the class.