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DURACELL

http://www.BusinessEnglishMaterials.com/duracell.html



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THE LISTENING / READING SCRIPT

From: http://www.businessenglishmaterials.com/duracell.html

Duracell is perhaps the world's best known make of batteries. The brand is owned by the multinational conglomerate Proctor and Gamble. Duracell was founded by scientist Samuel Ruben and entrepreneur Philip Rogers Mallory. They developed an alkaline technology in the 1970s to replace the need for more dangerous mercury batteries. Duracell was introduced in 1974. It is a combination of the words 'durable' and 'cell'. They marketed the batteries as being the world's longest lasting. The company website says: "As a brand, we realized that there were (and still are) many uses for batteries. And as technology advanced, the uses for batteries only increased. We quickly became the world's leading producer of high-performance alkaline batteries."



- 1. BRAINSTORM CHAT: Write all the words you can think of about Duracell on the board or on a piece of paper. Talk about these words with your partner(s).
- **2. DURACELL MORNING:** Each student pretends to be an employee of Duracell. They walk around the class and talk about the company and their job.
- **3. RUMOURS:** Each student writes down a pretend rumour about Duracell. They then walk around the class and talk to other students about their rumour.
- **4. GOOD AND BAD:** Brainstorm good and bad things about Duracell and write them on the board. Students talk about these in pairs.
- **5. TRUE OR FALSE:** Students find out several facts about Duracell. They write these down and add the same number of things about the company that are false. Students test each other on which of their points are true or false.
- **6. FACTS:** In groups, students write down as many facts as they can about Duracell. The winner is the group with the most facts. Teacher may wish to have groups share their facts to make sure they are real.

T LISTENING / READING GAP FILL

Duracell	known make of
batteries. The	
multinational conglomerate Proctor a	and Gamble. Duracell
was founded by scientist Samuel Rub	en and entrepreneur
Philip Rogers Mallory.	
technology in the 1970s	
more dangerous mercury batte	ries. Duracell was
introduced in 1974.	the
words 'durable' and 'cell'. They mark	ceted the batteries as
being	The company
website says: "As a brand, we real	ized that there were
(and still are)	And as
technology advanced, the uses	for batteries only
increased. We quickly became t	the world's leading
producer	alkaline
batteries."	

T CORRECT THE SPELLING

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Duracell is perhaps the world's best known make of batteries. The brand is odenw by the multinational conglomerate Proctor and Gamble. Duracell was founded by nsietstci Samuel Ruben and entrepreneur Philip Rogers Mallory. They <u>loveddepe</u> an alkaline technology in the 1970s to ralecep the need for more dangerous mercury batteries. Duracell was introduced in 1974. It is a iomonnbctai of the words 'ldrubea' and 'cell'. They marketed the batteries as being the world's longest ainglst. The company website says: "As a brand, we readeliz that there were (and still are) many uses for batteries. And as technology dnvdacae, the uses for batteries only increased. We quickly became the world's gindlae producer of high-performance alkaline batteries."

T UNJUMBLE THE WORDS

From: http://www.businessenglishmaterials.com/duracell.html

Duracell make perhaps world's known is the best of batteries. The the by owned is brand multinational conglomerate Proctor and Gamble. Duracell was founded by scientist Samuel Ruben and entrepreneur Philip Rogers Mallory, an developed They in technology alkaline the 1970s need more to the for dangerous replace mercury batteries. Duracell was introduced in 1974. It is words and a the 'durable' 'cell' of combination. They marketed the world's the being as batteries longest lasting. The company website says: "As a brand, we many there and) that (are realized were still uses for batteries. And as technology advanced, the uses for batteries only increased. We quickly became the world's leading of - alkaline producer high performance batteries."

INSERT THE VOWELS

From: http://www.businessenglishmaterials.com/duracell.html

Drcll sprhpsth wrld'sbstkn wn mk _f b_tt_r__s. Th_ br_nd _s _wn_d by th_ m It n t n I c ngl m r t Pr ct r nd G mbl . D_r_c_ll w_s f__nd_d by sc__nt_st S_m__l R_b_n nd ntr pr n r Ph I p R q rs M II ry. Th y $d_v_{p_d} = d_n_k_{n_d} + chn_{n_d} = d_n_k_{n_d}$ t_ r_pl_c_ th_ n__d f_r m_r_ d_ng_r__s m_rc_ry btt r s. Drc II w s ntr d c d n 1974. t _s _ c_mb_n_t__n _f th_ w_rds `d_r_bl_' _nd 'c II'. Thy mrk t d th b tt r s s b ng th w_rld's l_ng_st l_st_ng. Th_ c_mp_ny w_bs_t_ s_ys: "_s _ br_nd, w_ r__l_z_d th_t th_r_ w_r_ (_nd st_II _r_) m_ny _s_s f_r b_tt_r__s. _nd _s t_chn_l_gy _dv_nc_d, th_ _s_s f_r b_tt_r_s _nly _ncr__s_d. W_ q__ckly b_c_m_ th_ w_rld's I d ng pr d c r f h gh-p rf rm nc lk l n b tt r s."

PUNCTUATE THE TEXT AND ADD CAPITALS

From: http://www.businessenglishmaterials.com/duracell.html

duracell is perhaps the world's best known make of batteries the brand is owned by the multinational conglomerate proctor and gamble duracell was founded by scientist samuel ruben and entrepreneur philip rogers mallory they developed an alkaline technology in the 1970s to replace the need for more dangerous mercury batteries duracell was introduced in 1974 it combination of the words 'durable' and 'cell' they marketed the batteries as being the world's longest lasting the company website says "as a brand we realized that there were (and still are) many uses for batteries and as technology advanced the uses for batteries only the quickly became world's leading increased we producer of high-performance alkaline batteries"

T CHOOSE THE CORRECT TENSE

From: http://www.businessenglishmaterials.com/duracell.html

Duracell (be) perhaps the world's best known make of batteries. The brand is (own) by the multinational conglomerate Proctor and Gamble. Duracell was (found) by scientist Samuel Ruben and entrepreneur Philip Rogers Mallory. They (develop) an alkaline technology in the 1970s to (replace) the need for more dangerous mercury batteries. Duracell was (introduce) in 1974. It is a combination of the words 'durable' and 'cell'. They (market) the batteries as being the world's longest lasting. The company website says: "As a brand, we (realize) that there were (and still are) many uses for batteries. And as technology (advance), the uses for batteries only increased. We quickly leading producer of (become) the world's performance alkaline batteries."

T REWRITE WITH SPACES

Duracellisperhapstheworld'sbestknownmakeofbatteries. The brandisowned by the multinational conglomerate Proctor and Gamble. Duracellwas founded by scientist Samuel Rubenandent repreneur Philip Rogers Mallory. They developed an alkaline technology in the 1970 store place the need for more danger ous mercury batteries. Duracellwas introduced in 1974. It is a combination of the words' durable and 'cell'. They marketed the batteries as being the world 's longest lasting. The company we being the says: "As a brand, we realized that the rewere (and still are) many uses for batteries. And a stechnology advanced, the uses for batteries only increased. We quickly be came the world's leading producer of high-performance alkaline batteries."

T CHOOSE THE CORRECT WORD

Duracell is the world's best	
known make of batteries. The brand is	combination
by the multinational	perhaps
conglomerate Proctor and Gamble. Duracell was	advanced
by scientist Samuel Ruben and	founded
entrepreneur Philip Rogers Mallory. They	lasting
developed an alkaline technology in the 1970s	high
to replace the for more	leading
dangerous mercury batteries. Duracell was	need
introduced in 1974. It is a of the	durable
words '' and 'cell'. They	owned
marketed the batteries as being the world's	
longest The company website	
says: "As a brand, we realized that there were	
(and still are) many uses for batteries. And as	
technology, the uses for	
batteries only increased. We quickly became the	
world's producer of	
performance alkaline	
batteries."	



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Part 1. Your mission is to increase the profits and sales of Duracell. Complete this table with your project partner(s):

Main products		
How to improve them		
A brand new 'killer' product		
How Duracell is better than the competition		
How to beat the competition		

Part 2. Change partners and look at their project. Suggest improvements. Ask for advice on your project:

Part 3. Make a presentation on your project. Give it to the class. Vote the best projects.



T DURACELL – ROLE PLAY 1

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Role A - Duracell CEO

You believe your company is the best in the world. It pays its workers very well and working conditions are great. Your company is very green – it cares about the environment. You think your levels of customer service are great. Disagree with person B, C and D.

Role B - Duracell worker

You think it's a bad company to work for. You're very unhappy with pay, raises and bonuses. You are very unhappy with the working environment. You don't like the company's policy on the environment. You keep hearing profits are more important than customers. Disagree with A and C. Tell D the truth.

Role C - Duracell customer

You are a customer of Duracell. You used to think it was great, but not now. Its workers are always very rude. No one ever answers the phone. You are shocked about its policy on the environment. You think all staff should get less pay. You disagree with person A and B. Tell D the truth.

Role D - A journalist

You keep hearing bad things about Duracell. You want to tell the world in your newspaper. You heard the CEO gets a huge bonus every year. You found a company memo saying profits are more important than the environment. You want to know why so many staff are ill. Find the truth.





From: http://www.businessenglishmaterials.com/duracell.html

Role A - Duracell New Products Director

You have created a new product for Duracell. You believe the new product will be the company's best ever. It will be a bestseller. There are people who do not agree with you. You need B, C and D on your side. Tell them why this is a product that will bring great things to Duracell.

Role B - Duracell Marketing Director

You think the company's new product is a really bad idea. It will give your company a really bad name. You think the New Products Director is trying to destroy the company. Try to get him/her to understand there's no way the new product will sell. Try to get person C and D on your side.

Role C - Duracell Market Researcher

You have interviewed thousands of people about the new product. They don't like it or hate it. You think it will be successful if they make many changes. Tell the New Products Director he/she needs to change the product. You neither like nor trust person B. Disagree will him/her.

Role D - Duracell Shareholder

You know a lot about Duracell's new product. You are worried it will not sell and share prices will go down. You think A is crazy and must find a new job. You agree with everything B says. You don't agree with C. The new product should not go on the market.



7 JOB INTERVIEW ROLE PLAY

INTERVIEWER (Write the questions you want to ask the candidate.)

1.	
2.	
3.	
1.	
5.	
5.	
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7	JOB INTERVIEW ROLF PLAY
	JOB INTERVIEW ROLE PLAY ERVIEWEE (Write questions you want to ask the interviewer.)
INT	ERVIEWEE (Write questions you want to ask the interviewer.)
<u>INT</u> 1.	ERVIEWEE (Write questions you want to ask the interviewer.)
LNT 1. 2.	ERVIEWEE (Write questions you want to ask the interviewer.)
1. 2. 3.	ERVIEWEE (Write questions you want to ask the interviewer.)



T DISCUSSION (Write your own questions)

STUDENT A's QUESTIONS (Do not show these to student B)

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ıt (© www.BusinessEnglishMaterials.com
	DISCUSSION (Write your own questions) ENT B's QUESTIONS (Do not show these to student A)





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Write five GOOD questions about Duracell in the table. Do this in pairs. Each student must write the questions on his / her own paper.

When you have finished, interview other students. Write down their answers.

	STUDENT 1	STUDENT 2	STUDENT 3
Q.1.			
Q.2.			
Q.3.			
Q.4.			
Q.5.			

- · Now return to your original partner and share and talk about what you found out. Change partners often.
- Make mini-presentations to other groups on your findings.



WRITING 1 – SPEED WRITING

partner your paper. Correct each other's work.					
	aper. Cor	paper. Correct each	paper. Correct each other's value of the same of the s	paper. Correct each other's work.	

WRITING 2 – LETTER OF COMPLAINT

write a le products. <i>A</i> Correct eac	Ask for a	refund.		

WRITING 3 – LETTER OF APOLOGY

give	a re	fund.	Show	mer. Exp partner	

T HOMEWORK

- 1. VOCABULARY EXTENSION: Choose several of the words from the text. Use a dictionary or Google's search field (or another search engine) to build up more associations / collocations of each word.
- 2. INTERNET INFO: Search the Internet and find more information about Duracell. Talk about what you discover with your partner(s) in the next lesson.
- **3. MAGAZINE ARTICLE:** Write a magazine article about Duracell. What have they done recently? What are their plans? Read what you wrote to your classmates in the next lesson. Give each other feedback on your articles.
- **4. DURACELL POSTER** Make a poster about Duracell. Make sure you sell the company to the public. Show it to your classmates in the next lesson. Give each other feedback on your posters.
- **5. MY DURACELL LESSON:** Make your own English lesson on Duracell. Make sure there is a good mix of things to do. Find some good online activities. Teach the class / another group when you have finished.
- **6. ONLINE SHARING:** Use your blog, wiki, Facebook page, MySpace page, Twitter stream, Del-icio-us / StumbleUpon account, or any other social media tool to get opinions on Duracell. Share your findings with the class.

